

SHELL HOUSE x CONCRETE PLAYGROUND

TERMS & CONDITIONS

Information on how to enter to win a double pass to 'Oysters in the House' for completing and submitting the entry form as part of these terms and conditions.

By participating, entrants agree to be bound by these terms and conditions.

ELIGIBILITY

- Entry is open to residents in Sydney only, aged 18 years and over.
- Employees and their immediate families of the Promoter and its agencies associated with this Promotion are ineligible to enter.

ENTRY

- The Promotion commences on Tuesday 26th May, 2026 at 9am AEST and closes on Sunday 31st May 2026, at 11:59pm AEST ("Promotional Period"). No entries will be accepted outside of the Entry Period.
- To enter, all participants must complete;
 - Visit the competition page on the Concrete Playground website.
 - Submit an answer to the 25 words or less (25 WOL) question provided "Tell us in 25 words or less what's your perfect oyster serve?".
 - Complete the entry form with all required contact details, including but not limited to name, email address, and any other fields specified.
- Entries must be received by the Promoter during the Promotional Period only.
- All entries are deemed to be received at the time of receipt by the Promoter, not the time of transmission by the Entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
- Duplicate or incomplete entries may be disqualified at the Promoter's discretion.
- By entering the promotion, entrants acknowledge that if they are not located in Sydney only, they cannot redeem the prize.

PRIZES

- The total (individual) prize value is AUD\$85.00. The total prize pool is AUD\$170.00. Each winner will receive a two tickets, including;
 - Access to the general event session of their choice, Oysters in the House – a Sydney Rock Oyster & NSW Semillon celebration for Vivid

Sydney 2026 valued at up to AUD\$35.00 per ticket. Tickets grant access to one session, to choose from below:

- When: Sunday 7 June 2026
 - Where: Shell House, 37 Margaret St, Sydney NSW 2000
 - Session 1: 12:00pm – 3:00pm, **OR**
 - Session 2: 3:30pm – 6:30pm
- Choice of one of the below masterclasses to experience during the general event valued at up to AUD\$50.00 per ticket. Tickets grant access to one option, to choose from below:
- Masterclass 1: Deep Dive into 'Merroir': Sydney Rock Oysters, **OR**
 - Masterclass 2: A Perfect Pairing, **OR**
 - Masterclass 3: Martini & Oyster Masterclass

Prizes are not transferable, exchangeable or redeemable for cash. The Promoter reserves the right to substitute any prize with an item of equal or greater value if the advertised prize becomes unavailable for any reasons beyond the Promoter's control.

JUDGING AND THE WINNER/S

- This Promotion is a game of skill. Chance plays no part in determining the winner(s). Each valid entry will be judged individually on its merits by the Promoter. The winning entries will best satisfy the content criteria as determined by the Promoter.
- The Promoter will select one Winner at 12pm AEST Monday, 1st June 2026 from all eligible entries submitted during the Entry Period.
- Each valid entry will be judged individually on its merits by the Promoter.
- The winning entry will be the entry or entries that best satisfy the Content Criteria as determined by the Promoter.
- To be eligible for the draw, entries must be submitted by 11:59pm AEST Sunday, 31st May 2026. The Promoter will notify the Winners by email within 24 hours of the draw. The Winners will be asked to send the Promoter a reply email to formally accept the prize and provide proof of age.
- The Judges' decision will be final and binding and no correspondence with entrants or any other person will be entered into.
- If the Winners cannot be notified (including where emails are returned 'undeliverable'), or does not make contact with the Promoter within 96 hours of notification, or cannot be verified (including where a winner cannot provide proof of age), or is otherwise unable to accept the Prize, their selection as the Winners may be forfeited and an alternative winner may be drawn, in the Promoter's sole discretion. No financial or other consideration will be awarded to the forfeiter.

PRIVACY

- Information from all entries will be collected and used for the purposes of conducting this Promotion (which may include disclosure to third parties for the purpose of processing entries, contacting the Winner, arranging for delivery of the Prize and otherwise conducting this Promotion) and for publicity purposes surrounding this Promotion.
- By entering this promotion entrants agree to join the e-newsletter and mailing list for Concrete Playground.
- By checking this box 'By ticking this box, you agree to receive further communications from Shell House. I accept the Conditions of Entry' you agree to the Terms & Conditions and the collection and processing of your personal data in line with the Privacy Policy and Cookie Policy*. Entrants are consenting for their contact details to be shared with Shell House and their affiliated brands for marketing purposes.
- By entering this Promotion entrants consent to the use of their information as described. Personal information will otherwise be dealt with in accordance with the Concrete Playground Privacy Policy at <https://concreteplayground.com/sydney/privacy-policy>.

GENERAL

- The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence and vaccination proof) and to disqualify any entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process.
- The Promoter accepts no responsibility for late or misdirected entries. The Promoter assumes no responsibility for any failure to receive an entry as a direct or indirect result of a technical problem of any kind or any traffic congestion on the internet or any website. Entries are deemed to be received at the time of receipt into the competition database, not at the time of transmission by the entrant. Errors and omissions will be accepted at the Promoter's discretion.
- The Prize is the sole responsibility of the Winner. Prizes are not transferable and are not redeemable for cash. In the event that any prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value.
- Participants must comply with all requirements of the Promoter including requirements specified in the Terms and Conditions. The Promoter may, at its absolute discretion, declare any or all entries made by an entrant invalid if the entrant:
 - (a) fails to establish their entitlement to enter the Promotion to the Promoter's satisfaction;

- (b) tampers with or benefits from any tampering with the entry process or the operation of the Promotion;
- (c) submits an entry which in the Promoter's opinion is not in accordance with these Terms and Conditions;
- (d) acts in a disruptive manner or acts with the intent to annoy, abuse, threaten or harass any other person; or
- (e) in the opinion of the Promoter, engages in conduct in entering the Promotion which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Promotion and/or Promoter.
- If for any reason any aspect of the Promotion is not capable of running as planned, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries, at any time without prior notice. Where it is practical for it to do so, the Promoter will notify entrants of such changes.
- Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for claims, losses (including loss of opportunity), damages, injuries, costs and/or expenses, whether direct, indirect, special or consequential, suffered, sustained or incurred as a result of, or arising in any way out of, or in any way connected with, the Promotion or any prize.
- Without limiting the foregoing, the Promoter assumes no responsibility for, and the entrants release the Promoter from, any loss, claim, damage or injury to person or property if, for any reason beyond the Promoter's reasonable control (e.g. due to computer viruses, tampering, unauthorised intervention, fraud, technical failures etc.), this Promotion is not able to be conducted as planned and/or the Promotion's administration, security, fairness or integrity are corrupted or affected. Further, in such circumstances, the Promoter may modify or suspend the Promotion and/or invalidate any entries of any individual in any way involved in interfering or tampering with the conduct of the Promotion or abusing the communication system upon which the Promotion is being conducted.
- The Promoter is Concrete Playground, The Commons 388 George Street, Office 73, Sydney NSW 2000 Australia (ABN25 154 344 573)
- The Promoter reserves the right to vary the terms of, or cancel, the Competition at any time without liability to any entrant or other person, subject to applicable laws